

ROUNDSTONE QUAY HOUSE RENTAL

CONNEMARA, CO GALWAY, EIRE

TERMS OF RENTAL

BOOKING

1. Please note that we require the agreed deposit amount to be paid within 7 days of issuing the booking form in order to confirm the booking. If the deposit is not received by such time we reserve the right to release the booking and advertise the dates in question as available.
2. Preferred payment may be made by HomeAway booking engine. Other methods accepted by prior arrangement are Bank Transfer or via PayPal

BOOKING DEPOSIT REQUIREMENT

1. A deposit of 25% of the total rental fee is required to secure any booking and the balance of payment is due 30 days prior to arrival. If you are booking within one month prior to arrival, payment of the full rate is required.
2. The balance of payment due date will be stated in your confirmation, and we would ask that if you are paying by bank transfer, that you organise for the transfer to be made by that date

CANCELLATION POLICY

1. Cancellations made up to 6 months prior to arrival, all payments will be refunded.
2. Cancellations made up to 30 days prior to arrival, deposit non refundable.
3. Cancellations made within 30 days prior to arrival, full payment non refundable.

In the event that we can resell cancelled dates, we will refund all payments less the costs of reselling or discounting the rate.

SECURITY/DAMAGE DEPOSIT

A security deposit of €100 will be required upon final payment. This is standard procedure in case of breakages, damage or soiling, and we would ask that you inform us of same, should it occur. The deposit will be returned to you within 7 days of departure minus utility charges.

UTILITIES

The rate for the rental of our properties does not include the cost of electricity or heating oil consumed during your stay. Both items are metered and are charged at the national domestic rate at the time. Electricity costs in the region of €20-€40 per week and oil, if used, costs in the region of €0-€50. You will be provided with a reading at the beginning and end of your stay and the meters are then read upon departure.

FACILITIES

The Quay House is well equipped to ensure that you have a comfortable stay. Towels and linen are supplied as standard Included at the house are;

- Washing machine and dryer
- Utility area and freezer
- Iron and ironing board
- Hairdryer
- Satellite TV in sitting room
- DVD and Surround Sound System in the main living room
- iPod/iPhone docking stations in all rooms

INTERNET

Free wireless Internet access is available throughout the house.

ARRIVAL / DEPARTURE

You are welcome to arrive any time after **3pm** and **departure is strictly by 10am**. We can be flexible with times if there are no other arrival/departures in that house on the same day.

On the day of arrival we would ask you to contact us to let us know your estimated time of arrival so that we can give you directions if necessary and meet you on arrival. Please call us on +353 87 6407321.